

# Code of Conduct

# **Introduction**

This document aims to outline the expected behaviors at MeadowCreek Golf Resort "MCGR" to ensure a respectful and enjoyable experience for all. It is not designed to limit anyone's rights but to foster a respectful environment across the MCGR Golf Course, Clubhouse, Osprey Cafe, and Pool. By paying any applicable fees Homeowners, Members, Pass Holders, and Guests agree to adhere to the rules and potential penalties outlined in this code of conduct.

# **General Code of Conduct**

All Homeowners, Members, Pass Holders, and Guests will:

- Conduct themselves in a sportsmanlike manner and will not disrespect employees, officials, or fellow competitors.
- Not engage in any form of sexual, racial, harassment or religious discrimination.
- Adhere to proper golf etiquette as well as USGA, IGA, and local rules of the course.
- Respect the golf course, golf carts, and all other facilities.
- Not conduct themselves in any rude manner including the use of profane language, gestures, or insults.
- Adhere to all club rules (non all-inclusive list below)
  - O Sign in procedures of the Pro Shop
  - O Safe operation of carts in designated areas only
  - O Obey all signage and barriers on the golf course
  - O Follow the Marshall's direction
  - O No littering. Including cigarette butts and sunflower seed shells
  - O No outside alcohol. All alcohol must be purchased from the MCGR

# Code of Conduct with regard to Employees

Employees are employed at the MeadowCreek Golf Resort for the benefit of all patrons. They are hired to do a job function that has been outlined by the MeadowCreek Resort Association "MCRA" Board of Directors. If a Homeowner, Member, Pass Holder, or Guest has an issue with the employees of the MCRA, the pricing that the MCRA has established for goods and services, the hours of operation or the job functions of the employees of the MCRA please bring it in writing to the MCRA Board of Directors. Under no circumstance does a Homeowner, Member, Pass Holder, or Guest have the right to address any MCRA employee directly regarding the items outlined above.

# **Resolution of Violations to the Codes of Conduct**

- Should a violation take place it will be put on the agenda for discussion at the next MCRA Board of Directors meeting.
- In all cases should there be damage to property, monetary restitution will be immediately required.
- After discussion, the MCRA Board of Directors shall offer the Homeowner, Member, Pass Holder, or Guest an opportunity to provide an explanation of any mitigating circumstances.
- At the meeting, after the Homeowner, Member, Pass Holder, or Guest has had the opportunity to state their case, the MCRA Board of Directors will determine the extent of the penalty to be imposed which may result in fines, temporary or complete loss of privileges to use MCGR facilities.